



# DATA BACKUP & RECOVERY

FOR MICROSOFT 365 ASSETS

## PROTECT THE CONFIDENTIALITY, INTEGRITY, AND AVAILABILITY OF YOUR DATA IN MICROSOFT 365

Under Microsoft's shared responsibility model, it is your responsibility to implement strong security controls, such as user access management, data encryption, and incident response planning. To protect and restore Microsoft 365 data and systems - and satisfy the most aggressive SLAs with truly comprehensive protection whether on-premises or in a hybrid deployment - many businesses are adopting **AvePoint Cloud Backup**. As the industry's most complete cloud-to-cloud backup solution for Microsoft 365, it offers unlimited, automated backups, and secure storage in AvePoint's Azure environment or using your own cloud, you just decide how much to recover, and when.

On-demand and granular, item-level restore provides anytime access for business-critical emails, files, conversations, recordings, projects, tasks, Groups, Teams, Planner, Yammer communities, Power Platform services, and sites. You can also help connect users with their lost content by automating restores with AVA, AvePoint's Virtual Assistant.

## WHY AVEPOINT FOR MICROSOFT 365 BACKUPS?



#### COMPREHENSIVE BACKUP

An unlimited backup service for your Microsoft 365 assets in SharePoint Online, Exchange Online, Project Online, OneDrive for Business, Groups, Teams, Planner, Public Folders, Power Automate, and Power Bl.



#### RECOVER FAST, MINS NOT DAYS

Without having to pick up the phone, schedule restore windows, or perform site-level rollback, easily restore your Microsoft 365 artifacts for sites, libraries, OneDrive, mailboxes, Groups, or Teams.



## WORRY-FREE SUBSCRIPTIONS

AvePoint runs
automatic backups
up to four times a
day and retain 100%
of your data for one
year. Unlimited backup
subscriptions give
you the flexibility
you need, and the
protection you want.



#### BACKUP ON YOUR TERMS

Choose to securely store your Microsoft 365 backup data in AvePoint's scalable Azure Storage, your private cloud, or in a data centre of your choice.











## WHAT'S INCLUDED IN AVEPOINT'S SOLUTION?





## **COMPREHENSIVE BACKUP**

- Near-zero configuration for daily backup plans and target protection is up to 4 backups per day (or every 6 hours).
- Protection for Microsoft 365 content including: Exchange Online, SharePoint Online, Project Online, OneDrive for Business, Groups, Teams, Planner, Public Folders, Power Automate, and Power BI.
- Built-in business rules and filters enable you to quickly choose which content you want to backup.
- Store backups in AvePoint's scalable Azure Storage with minimal configuration, or in your cloud or data centre of choice with support for Microsoft Azure, Amazon S3, Dropbox, and any data destination accessible via Secure File Transfer Protocol (SFTP), File Transfer Protocol (FTP) and any S3 compatible storage.
- With Multi-Geo support for Microsoft 365, backup data can be stored, retained, processed, security trimmed, and managed entirely in-country and in your own storage, guaranteeing data security and sovereignty.
- Further safeguard your data from cyberattacks or leakage by bringing your own Microsoft Azure Key Vault Encryption Key to meet compliance regulations around sensitive data.
- Enable the ability to find, select and delete users'
  Microsoft 365 Mailbox, OneDrive, SharePoint sites,
  Groups, and Teams backup data to meet "Right-tobe-Forgotten" rule under the EU GDPR Article 17.



### **GRANULAR RESTORE**

- On-demand, granular recovery of Microsoft 365 content to the online or offline storage location of your choice while maintaining all metadata and permissions.
- Granular restore doesn't just mean an individual document or version-perform security roll-backs to undo unintended permissions changes.
- Restore content and conversations to mailboxes,
   One Drive, Groups, or sites not just to its original home.
- Export and restore content outside of Microsoft 365, including the ability to restore mail items to a PST, documents to a file share, and download Teams Files and Channel Conversations via the Export feature.
- Recover quickly with time or object-based restores by locating business-critical files or emails with full-text search capability for rapid discovery.
- Delegate restores to lower-level administrators and power users in Cloud Backup by any Microsoft 365 scope.
- Monitor your daily changes, detect unusual activities, as well as potential ransomware attack events at an early stage - investigate the issue preemptively, and quickly restore from a good backup point with ease.
- AVA and ReCenter Portal, two dedicated selfservice options empower end users to find and restore their personal, lost data in Microsoft 365 quickly without burdening IT.

## **ABOUT CSI**

Data is the DNA of any business, and at CSI we make it our mission to protect and recover it at any cost.

We understand the major risks associated with failed backups and recoveries, data retention and compliance and address the toughest challenges to ensure your business operations run smoothly and remains confident with its data.

Get in touch today with our team to discuss your data backup and migration requirements and find out how we can support your business goals by working with leading technology partners.