

# CLOUD & HYBRID INFRASTRUCTURE OPERATIONS MANAGEMENT

## PARTNER WITH A SPECIALIST IT MANAGED SERVICES PROVIDER

At CSI we specialise in managed infrastructure services. We manage your IT infrastructure and cloud environments so you can focus on adding value to your business, whilst we focus on securing and running the systems needed to support it.

We help you deliver cost-effective, high-quality and secure application services on-demand, and improve your IT management capabilities with visibility into key platform metrics. By leveraging this data, you can reduce your total cost of ownership and get better insights than ever before.

### Our services can provide you with:

- IT Infrastructure that supports scalable and agile services
- Optimisation of existing infrastructure for better performance, reduced costs and streamlined management
- Maintained optimal security wrap around resources through the use of Infrastructure as Code (IAC) tooling and policy compliance automation
- Help to achieve scale, speed and cost benefits from the cloud, while accelerating your time to benefit from those assets
- Guidance for multi-cloud integration, DevOps practices, financial planning and modern technologies e.g. containerisation
- Solutions, operational capabilities, and subject matter experts to optimise your journey to the cloud and cloud spend

## CSI's Cloud and Hybrid Infrastructure and Operations Managed Services include:



### Configuration Management

- OS updates, upgrades and system patching
- Password resets
- Resource configuration and policy management
- Audit log management
- Deployment operations and troubleshooting
- Automated Compliance Checking and Reporting



GROW



SAVE



INNOVATE



PROTECT



## Backup and Disaster Recovery

- Snapshotting
- Short term managed backup
- Long term data retention
- DR planning and DR drills
- Automated failover and restore



## Identity Management

- Subscription management
- User access and RBAC management
- User tagging and change management
- Single sign on and Multi-factor authentication



## Automation and DevOps

- ARM template authoring and deployment
- Terraform, Ansible and OpenShift (PaaS) expertise
- Continuous integration and deployment pipeline creation
- Full environment automation and builds
- Testing as a Service for IBM Power and x86 workloads
- Application life cycle management

## Why work with CSI?



**Best in Class Cloud Partners** - work with a certified Microsoft Azure, AWS, and IBM Cloud partner to accelerate your success with our longstanding expertise and commercial relationships with leading cloud solution providers.



**End of Support Migration** - help with migrations to upgrade from older technologies to newer versions plus ongoing support to take advantage of new product capabilities.



**Support** - personalised end-to-end support in planning, deployment and cloud migration assessment services coupled with a broad range of flexible services from managed infrastructure to fully managed environment support.



**Expertise and Infrastructure** - utilise state of the art IT infrastructure and the expertise of certified Cloud and Information Security professionals.



**Competitive Migration** - help with competitive migrations to move from high-cost traditional systems to more agile, lower cost solutions.

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