

SIMULATED PHISHING & SECURITY AWARENESS TRAINING

DELIVERING PROTECTION AGAINST PHISHING ATTACKS

Phishing is one of the oldest types of cyber attacks, dating back to the 1990s – but is still one of the most widespread and damaging cyberattacks around - often used to steal user data, including login credentials and credit card numbers.

Infosecurity Magazine reported that email phishing attacks have spiked over 600% since the end of February 2020 due to changes in working conditions during the Coronavirus pandemic. Increased remote activities and teleworking multiplied the reliance on email for communication, creating perfect conditions for email fraud schemes.

Many organisations, including the UK's National Cyber Security Centre (NCSC) and the US National Institute of Standards and Technology (NIST) have published advice to reduce the risk of cyber attack, including user education.

At CSI, we offer a partnership to overcome cyber security threats. Our advisory, professional and managed security services are brought together by a methodology that puts the reduction of risk at the heart of everything we do and ensures successful delivery of the security outcomes that underpin your business.

Common Client Challenges

Businesses are under constant strain to meet regulatory compliance objectives, maintain customer operations and follow guidance to take advantage of new technologies - while keeping customer data secure.

And it's not just your data that is at risk, your brand reputation, intellectual property and privacy are too. So it comes as no surprise that investment is required to deliver an effective phishing defence strategy that allows you to constantly track and deal with evolving threats while understanding your organisation's resilience to phishing attacks.

CSI's Phishing Defence Service

CSI's Phishing Defence Service helps our clients to deploy, manage, optimise and leverage security awareness and phishing simulation techniques.

We use the leading phishing detection and threat mitigation technologies in order to deliver maximum protection against business email compromise and ransomware threats contained within file attachments or malicious e-mail links.



GROW



SAVE



INNOVATE



PROTECT

Managed Service for Simulated Phishing and Security Awareness Training

Without sufficient employee training and preventative technologies, phishing attacks will evade your secure email gateway. To protect against vulnerabilities and hard-to-detect phishing attacks, you need a managed solution with zero-second detection and training simulations, to help keep you safe before threats hit the inbox.

CSI's Security Operations Centre (SOC) selects best of breed technologies from our elite partner ecosystem to protect our clients 24/7/365.

This includes KnowBe4 who were a partnering with to provide you with a full management service, designed to be quick, easy, & hassle-free to deploy.

Benefits of CSI's KnowBe4 Service

Deploying KnowBe4 effectively doesn't need to take up valuable IT or administration resource. We offer fast set-up and launch with full configuration and UAT to get you up and running quickly.

Through our managed service, we help reduce workload and management time by:

- providing support for installation,
- activating phishing services,
- analysing data
- regular reporting,
- and developing training programmes to address identified security risks.



Create a long-term security awareness programme defined by your organisational needs, managed by us.

Plan random and targeted phishing attacks to measure, monitor and report on how your teams respond.

Benchmark your organisation's security awareness proficiency scores and security culture scores to compare with other companies in your industry.

Enhanced reporting, reviews & analysis delivered by our specialist teams to ensure effective deployment and ongoing tracking over time.

Track results and monitor ROI as you watch your user scores improve overtime with proactive monitoring.

Bespoke online training plan developed in response to your phishing test scores and identified security risks.

Accredited managed service provider ensures compliance with extensive experience of ISO9001 & ISO27001 standards.



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