

MANAGED ENDPOINT MONITORING SERVICE

MANAGED ANTI-MALWARE SERVICE USING AI & MACHINE LEARNING

SECURING YOUR ENDPOINTS

Endpoints are the largest attack vector of any organisation. They provide one of the easiest entry points for attackers to infiltrate a network. This is easily and often done by getting the un-expecting user to click on the web links, open emails or document files that contain malicious code. The user will often be completely unaware that their system has been infected.

CSI's Managed Endpoint Monitoring Service includes the latest in anti-malware/ransomware technology that can be deployed on Windows, Apple and Centos machines. The deployment, ongoing management and reporting of the solution will then be fully managed by our Security Operations Centre (SOC).

BENEFITS

- Prevents more attacks in real-time
- Reduces the risk of data theft and leakage due to breach
- Reduces the number of security alerts generated by network security devices
- Reduces the resource needed to action security events
- Internal resource can be focussed on more important events & investigation
- Control of USB devices
- User productivity affected less due to more efficient endpoint
- Visibility and control of PUP's (potentially unwanted program)
- Reduces the operational overhead of legacy endpoint solutions allowing you to sweat your assets longer

WHAT WILL THE SERVICE INCLUDE?

- Latest in endpoint anti-malware technology
- Deployment assistance
- Managed initial audit phase
- Configuration of best practice policy
- 24x7 alerting, 9x5 Access to SOC
- Access to CSI's SOC for threat analysis
- Monthly policy and configuration review to ensure optimal protection
- 10 adds, moves or changes per month for policy
- Designated client director to oversee all stages of the service and be a named point of contact



GROW



SAVE



INNOVATE



PROTECT



ALERTING

Alerts will be provided to the customer via email, e.g. new threats, exploits, events, scripts & PUP detection or, for new devices.



GOVERNANCE AND CADENCE REVIEW

A monthly review will be provided including the alert and threat data above, plus the following:

- Number of endpoints on the tenant
- Software version of all endpoints
- Number of threats found
- Number of threats blocked
- Additional threat detail where applicable
- Number of change requests and their status
- Detail on new versions where appropriate
- Recommendations



ONGOING MANAGEMENT

Ongoing management of the estate includes 10 policy changes per month, advice on threats and policy events. The advice will also be provided to ensure optimal functionality of the solution in relation to the environment.



TECHNOLOGY FEATURES

- 99% + efficacy
- Signatureless
- Still effective when disconnected from the internet
- Negates the need for regular daily or weekly software updates
- Preventive protection
- Predictive protection effective against zero day malware and ransomware
- Utilises artificial intelligence and machine learning
- Effective against file, fileless and script bourne threats
- Low CPU and memory utilization releasing more resource for daily user operation
- Can be run silently to be as unobtrusive to the user as possible
- USB control/blocking
- Application control

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