## DATA DISASTER RECOVERY AS A SERVICE

#### Continuous replication. Continuous mitigation.

Many companies dismiss planning a coherent Disaster Recovery policy because they believe such strategies are only for deep-pocket, enterprisescale IT budgets. But from hardware crashes to broken water pipes, from failed air conditioning to fire, disaster can hit anyone sooner or later.

Fortunately, the cloud and the internet combine to make recovering from system disasters easier and more accessible than ever.

### "Top Drivers for Disaster Recovery as a Service"

84% of respondents listed the lack of available personnel

66% cited the lack of assistance in the event of a disaster

50% of companies listed the lack of their own DR site

DRaaS Survey by Veeam

CSI's Disaster Recovery as a Service solution leverages the latest technologies and state-of-the-art failover/failback routines to deliver continuous replication of data from your primary site to our 24/7/365 managed Resiliency Data Centre. You simply specify your preferred recovery periods and leave the rest to us.

It's next-generation, cost-efficient enterprise resilience on tap – pay for what you need and don't pay when you don't. Simple.

#### **ALWAYS ON AVAILABILITY**

A step beyond disaster recovery with the potential for delay and data loss, Always On, or High Availability, services can provide users with an uninterrupted service even in the event of a primary system failure.

CSI's services include resiliency, automated failover and full data synchronisation. Round-the-clock hot sites take over the instant anything goes wrong. Service restart is rendered redundant because your service never stops.

CSI's Always On Availability Services leverage leading technology supported by proven high availability software and CSI's extensive expertise in managing high availability systems.

Always on Availability is offered on any system in the CSI PowerCloud.

### **BACK-UP AND RECOVERY**

Using tried and tested systems, CSI experts can remove the hassle of manual backup and recovery and let you focus on your core business activities.

CSI manages thousands of backups every year for our clients supporting a range of technologies. CSI's backup services are designed to meet specific client demands including setting up backup policies and schedules, management of backup configuration and backup application software patching. Backups are monitored with status notification or escalation to the CSI Service Desk so backup errors can be resolved and jobs re-run.

CSI undertakes backup and restoration testing to meet our clients' compliance and governance requirements.





#### YOUR PERPETUAL EDGE

# TECHNOLOGY IS THE MEANS. OUTCOMES ARE THE END.

The world cares less and less about the specific IT and more and more about what it can do. That's why we take a technology-neutral, outcomes-biased approach.

